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A webinar is the perfect training vehicle for nearly any topic. It combines the clarity of an audio teleconference with the interactivity and visual presentation of the Internet.

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WEBINAR SUBSCRIPTION PACKAGES

By pre-paying for your webinar training needs for the year, you could be saving money.

5 webinars = \$1,000
10 webinars = \$1,950
15 webinars = \$2,850
20 webinars = \$3,700

WEBINAR RECORDINGS AVAILABLE

Can't attend at the scheduled time? No problem, purchase the recorded version and you receive unlimited playback of the original session (combined audio & visual with your Internet connection), an audio CD (listen to the session without an internet connection), plus all the original printed handouts.

This is a great way to build your internal training library for easy access when new employees need to be trained!

Compliance & Law Webinars

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|------------------|---|
| Jan 13 • 10:00am | Are Your Marketing & Advertising Efforts in Compliance? |
| Jan 15 • 1:30pm | CIP: What is Fact? What is Myth? |
| Jan 29 • 10:00am | What's New and Important in the Compliance and Legal World? An Update |
| Feb 12 • 1:30pm | Always Critical: BSA/AML & OFAC Compliance Rules, Gray Areas & Developments |
| Apr 9 • 10:00am | TIN Compliance: Resident vs. Non-Resident |
| Apr 22 • 10:00am | Revised Article 9 of the UCC |
| May 5 • 10:00am | Change & More Change: Reg Z and the Fed's Rolling Review and Change Process |
| Jun 4 • 1:30pm | Compliance 101: Overview of the Universe of Rules, Regulations & Requirements |
| Jul 14 • 10:00am | The Wild World Of RESPA: Assessing New Requirements, What to Do & How |
| Jul 23 • 1:30pm | Consumer Credit Reporting: Assessing Risk & Requirements |
| Aug 11 • 10:00am | In Search of More Deposits - Don't Forget the Compliance Requirements |
| Aug 13 • 10:00am | Legal Issues Involved in Collection |
| Aug 20 • 10:00am | Are Your Marketing & Advertising Efforts in Compliance? |
| Sep 10 • 10:00am | Learn From Others' Mistakes: Common Compliance Violations |
| Oct 20 • 10:00am | Change and More Change: Reg Z and the Fed's Rolling Review and Change Process |
| Dec 1 • 10:00am | IRS Information Reporting: 1098s, 1099s, and TIN Compliance |

General Banking Webinars

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|------------------|---|
| Jan 15 • 10:00am | IRA Update |
| Jan 21 • 10:00am | Robbery Preparedness |
| Jan 22 • 10:00am | Dealing with Subpoenas, Summonses, Garnishments, Tax Levies, ETC. |
| Jan 27 • 10:00am | Safe Deposit Disaster/Liability |
| Feb 12 • 10:00am | Notary Public |
| Feb 19 • 10:00am | Power of Attorney & Living Trust |
| Mar 3 • 10:00am | Safe Deposit: The Fundamentals |
| Mar 12 • 10:00am | Detecting Counterfeit Checks, Q-Chex, Money Orders & More |
| Mar 18 • 10:00am | Ethics and Conflicts of Interest in Banking |
| Mar 19 • 10:00am | What To Do When A Customer Dies |
| Mar 26 • 10:00am | Call Report for Banks |
| Apr 23 • 10:00am | Debit & Credit Card Fraud |
| Apr 30 • 10:00am | Opening New Accounts I |
| May 6 • 10:00am | Opening New Accounts II |
| May 7 • 10:00am | Bankruptcy Basics |
| May 12 • 10:00am | Safe Deposit Compliance/Legal Issues |
| May 27 • 10:00am | Fraudulent Cashiers Checks |
| Jun 4 • 10:00am | Achieving Teller Excellence |
| June 9 • 10:00am | Legal Liabilities When Check Fraud Occurs |
| Jun 10 • 10:00am | Microsoft Excel 2007: Tips & Tricks |
| Jun 10 • 1:30pm | Microsoft Word 2007: Tips & Tricks |
| Jul 21 • 10:00am | Safe Deposit Security/Liability |
| Aug 18 • 10:00am | Check Holds |
| Sep 3 • 1:30pm | IRA Basics |
| Sep 10 • 1:30pm | FDIC Insurance: What Your Customers Want to Know |
| Sep 15 • 10:00am | Safe Deposit: The Fundamentals |
| Sep 16 • 10:00am | Negotiable Instruments, Checks, Wires, ACH: Who is Liable? |
| Oct 6 • 10:00am | Power of Attorney & Living Trust |
| Oct 8 • 1:30pm | Call Report for Banks |
| Oct 15 • 10:00am | IRA Audit |
| Oct 28 • 10:00am | IRAs: Distributions & Beneficiary Designations |
| Nov 5 • 10:00am | Opening Accounts for Non-Resident Aliens |
| Nov 5 • 1:30pm | Professional Life Skills: Projecting an Image that Wows |
| Nov 17 • 10:00am | Safe Deposit Compliance/Legal Issues |
| Nov 19 • 10:00am | What to Do When A Customer Dies |
| Dec 10 • 10:00am | Understanding Letters of Credit |
| Dec 17 • 10:00am | Best Sales Practices for the Front-Line |

Registration Form

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| Company Name: |
| Contact Name: |
| Address: |
| City, State, Zip: |
| Phone Number: |
| Email Address: |
| Signature: |
| Webinar Format: <input type="checkbox"/> Live <input type="checkbox"/> Recorded <input type="checkbox"/> Both |
| Webinar Title(s) & Date(s): |
| Payment (Choose One): <input type="checkbox"/> Bill Bank <input type="checkbox"/> Check <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard |
| Credit Card # & Expiration: |
| Name on Card: |
| Cardholder Signature: |
| <i>By signing this, I acknowledge that I have read and understand the withdrawal policies and hereby grant permission to process this registration.</i> |

Cancellation Policy: Cancellations must be received in writing up to five (5) business days prior to webinar date to receive a full refund. Cancellations received less than five (5) business days before webinar and no-shows will be charged in full. Substitutions may attend if prior notice is received.

CFT-NCS reaffirms its standing policy of non-discrimination in employment and in all programs and activities with respect to race, creed, disability, color, sex, age, religion, or national origin.

Lending Webinars

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| Jan 21 • 1:30pm | Lending to Non-Profit Organizations |
| Jan 22 • 1:30pm | Successful Loan Collection & Negotiation in a Down Market |
| Feb 3 • 10:00am | Basic Cash Flow Analysis |
| Feb 18 • 10:00am | Reporting Your Credit Data - E-Oscar |
| Feb 24 • 10:00am | Consumer Lending Requirements in a New Compliance Age: Make Sure You're Set |
| Feb 25 • 10:00am | Appraisal Review For Residential Mortgage Decisions |
| Mar 10 • 10:00am | Flood Insurance: Increased Scrutiny & Enforcement: Construction and Condo |
| Mar 19 • 1:30pm | Do Commercial Lenders Have to Worry About Compliance? More Than You Think |
| Apr 2 • 10:00am | 3 Biggest Concerns for Residential Lenders: Fair Lending, Flood Insurance & Appraisals |
| Apr 15 • 10:00am | Construction Lending |
| Apr 16 • 1:30pm | #1 Compliance Issue of 2009: Fair Lending - What Examiners are Looking For |
| Apr 21 • 1:30pm | Tax Return Review For Mortgage Decisions |
| May 14 • 10:00am | Are You Accepting Proper Appraisals? New Regulator Attention to the Requirements |
| May 14 • 1:30pm | Credit Reports, Credit Scores & Compliance |
| May 28 • 10:00am | Analyzing Financial Statements |
| Jun 3 • 10:00am | Basic Underwriting - Terms, Products, The Application Form & Key Disclosures |
| Jun 11 • 10:00am | Understanding Letters of Credit |
| Jun 16 • 10:00am | A Look at Compliance from the Loan Officer's Perspective |
| Jul 30 • 10:00am | How to Create Effective Loan Policies |
| Sep 24 • 1:30pm | Do Commercial Lenders Have to Worry About Compliance? More Than You Think |
| Oct 8 • 10:00am | Consumer Lending Requirements in a New Compliance Age: Make Sure You're Set |
| Oct 29 • 10:00am | Basic Lending Issues: Perfection to Collection |
| Nov 3 • 10:00am | Lender, Know Thyself: HMDA Reporting, the Ground Floor of Fair Lending Exams |
| Nov 10 • 10:00am | Basic Cash Flow Analysis |
| Nov 12 • 10:00am | Construction Lending |
| Nov 17 • 1:30pm | Are You Accepting Proper Appraisals? |
| Dec 8 • 1:30pm | 3 Biggest Concerns for Residential Lenders |

Manager & Director Webinars

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|------------------|--|
| Jan 20 • 10:00am | Preventing Crisis through Foresight, Planning and Prioritizing |
| Feb 10 • 1:30pm | Risk Management through Process Improvement |
| Feb 18 • 1:30pm | You're Fired: Employee Termination |
| Feb 19 • 1:30pm | Motivating & Managing the Teller Line |
| Feb 26 • 10:00am | Legal Issues Involved in Collection |
| Mar 5 • 10:00am | Review of Business & Organizational Structures |
| Mar 5 • 1:30pm | Differentiate Through Service |
| Apr 14 • 1:30pm | Dealing with Work Appearance, Hygiene and Young Workforce Styles |
| Apr 16 • 10:00am | Quality Habits of an Effective Leader |
| May 21 • 10:00am | Communication Power: Leaving the Right Impression |
| Jun 2 • 10:00am | Officer Calling: Prospecting, Preparing & Presentation |
| Jul 14 • 1:30pm | Use and Abuse of Computers |
| Jul 16 • 1:30pm | Train the Trainer |
| Aug 4 • 10:00am | Overcoming Negativity on the Front-Line |
| Sep 17 • 1:30pm | These People Drive Me Crazy |
| Oct 1 • 10:00am | Differentiate Through Service |

More dates and topics will be added throughout the year.
Check our website – www.cftncs.org – for the most current list of topics.

Prices & Dates Subject to Change